

October 10, 2005

SPS & Associates  
5628 Akron-Cleveland Rd.  
Hudson, OH 44236-2612

Attn: Mr. S. Paul Shand

Subject: Museum of Jewish Heritage  
Beachwood, OH  
Austin Contract No. 03-3212-08  
Masonry and Stone Work

RECEIVED  
OCT 12 2005  
SPS & ASSOCIATES

Paul:

As we are all aware, bad news travels very fast, but good news very rarely ever gets mentioned. This is to break that cycle and express The Austin Company's true appreciation for your excellent undertaking and completion of the Museum of Jewish Heritage Project.

Your knowledge of the stone industry, foreign handling of products and attention to quality and detail is second to none in our experience. This project and others that you have completed will serve as a reference to your abilities, but should you ever require a written recommendation, please use this letter or have others contact me for any further assistance.

I enjoyed the experience of working with your firm and look forward to many more projects in the future.

Very truly yours,



Bob Witter  
Manager of Purchasing

cc: Austin Atlanta, Austin Kansas City, Austin Los Angeles, Austin Seattle, file



6095 PARKLAND BOULEVARD • CLEVELAND, OH 44124  
PHONE: 440/544-2600 • FAX: 440/544-2661  
www.theaustin.com

September 22, 2004

The City of Pepper Pike  
28000 Shaker Boulevard  
Pepper Pike, Ohio 44124

RE: SPS & Associates  
S. Paul Shand, President  
5628 Akron-Cleveland Road  
Hudson, Ohio 44236-2612

To Whom It May Concern:

During the past year SPS & Associates have successfully constructed for us the masonry and stonework on the Maltz Museum of Jewish Heritage project in Beachwood, Ohio. Based on their performance on this project, The Austin Company recommends that SPS & Associates be granted a license to perform masonry work in the City of Pepper Pike, Ohio. SPS & Associates have conducted their business with us in a very professional manner and we would use them again on future projects.

If you have any questions, please contact me at (440) 544-2664.

Sincerely,

THE AUSTIN COMPANY

Colin E. Wemer  
Project Manager

COPY

ONE PARKWAY ROAD • CLEVELAND, OHIO 44115  
PHONE (416) 244-2000 • FAX (416) 244-2001

THE AUSTIN COMPANY  
CONSTRUCTION • INTERIORS • RENOVATION • CONTRACTORS

September 21, 1994

The City of Pepper Pike  
28000 State Road  
Pepper Pike, Ohio 44124

RE: STS & Associates  
E. Paul Stead, President  
5038 Akron-Cleveland Road  
Hoboken, Ohio 44130-1012

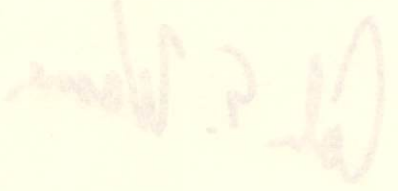
To Whom It May Concern:

During the past year STS & Associates have enthusiastically cooperated for the museum and members on the Main Museum of Jewish Heritage project in Beachwood, Ohio. Based on their performance on this project, The Austin Company recommends that STS & Associates be awarded a contract to perform museum work in the City of Pepper Pike, Ohio. STS & Associates have completed their contract with us in a very professional manner and we would use them again on future projects.

If you have any questions please contact me at (416) 244-2001.

Sincerely,

THE AUSTIN COMPANY



Colin E. Winters  
Project Manager